

Issue 122 - 20 November 2019

Primary Care Newsletter

Welcome to your weekly e-bulletin – Primary Care News.

Please share this newsletter with colleagues within your practice who might benefit from the information.

Please forward any items for inclusion (aimed at Practice Managers) on the attached article [template](#) no later than **Monday evening** each week to the Primary Care email address at barnsleyccg.primarycare@nhs.net

Reminders - Important dates

Dates for your diary

- **2019 BEST events** and **Primary Care Network** meeting dates and deadlines for booking cover are available [here](#)
- **2020 BEST events** and **Primary Care Network** meeting dates and deadlines for booking cover are available [here](#)

Framework for General Practitioners (GP) and other Healthcare Professionals (HCPs) who request an ambulance for patients who need urgent or emergency transportation to hospital

Following the introduction of the new national framework for GP's and HCP's requesting an ambulance, we would like to take this opportunity to remind practices and share a number of resources to help ensure that the new arrangements are understood and being used appropriately. The letter, presentation and supporting information provides further detail of the framework which is listed below.

Also there is a copy of a poster and leaflet which could be used to provide a, prompt and reminder of the process to all HCP's who may need to request an Ambulance.

- [National Early Warning Score \(NEWS\)2](#)
- [National Frameworks HCP Users Presentation](#)
- [YAS - Does patient need an ambulance - Check List](#)
- [YAS - Does patient need an ambulance - Telephone Number](#)
- [YAS - Important information for GP's, Healthcare Professionals requesting emergency ambulances](#)
- [YAS Covering letter - National Framework for GP Practices](#)
- [YAS Quick Guide to Requesting Ambulance Transport](#)

Removal of Child Patients with Out of Country Addresses

The CCG have been advised that there are some GP practices with patients who are registered with an out of UK address. Guidance has been provided that children **cannot** be removed from the system until the practice has been formally notified that they are no longer resident and no longer registered.

Practices encouraged to use free NHS Jobs advertising to attract nurses

GP practice managers can advertise nursing vacancies through NHS Jobs by using the new '[bolt-on](#)' website, which aims to increase the supply of General Practice nurses. Potential applicants can quickly filter to find local roles as a General Practice Nurse, Advanced Nurse Practitioner, Advanced Clinical Practitioner, Nursing Associate and Health Care Support Worker. The site also includes information about General Practice Nursing training and careers. CCGs are encouraged to share the new site with GP practices in their locations.

To advertise on the website job adverts must be uploaded to NHS Jobs, which is free for GP practices. To open an NHS Jobs account, or for technical support, call 01443 443827 or email nhsbsa.nhsjobsenquiries@nhs.net.

Embed V42 QOF Issue

Automatic removal of patients from indicator targets after coding 2nd Invite sent

With the introduction of personalised care adjustments (PCA's) for the QOF 2019/20 year there is now a distinction between exception coding for patients who choose not to attend for care related to their chronic disease area (informed dissent), and those who do not respond following a minimum of two invites.

The QOF v42 business rules advocate clinical system suppliers to automatically remove patients from the relevant QOF indicator target for the related disease as soon as the second invite code has been added to the patient record, at which point all relevant QOF patient alerts will disappear. SystmOne practices can still see alerts on the patient's QOF timeline but may not routinely look at this.

The intention of this change was to save practices the work of having to exception code at the end of the year. In fact it has had the reverse effect because the patient alerts and missing patients lists no longer flag up these patients, hence practices now have to try and identify and check patients who may need further care. Some may resort to delaying coding patient records with the 2nd invite until the end of the year. This also reduces the chance to opportunistically provide care whilst the patient is with a clinician as the clinician may not be aware.

We have escalated this to NHS Digital who has raised the issue with NHS England, the outcome being that NHSD have asked system suppliers to re-instate the alerts on patient records after liaising with their National User Groups. At this point we do not know whether or not this will happen.

In response to this we are investigating possible support options to flag up patients lost from the recall cohort.

Public Health and Midwifery

Public Health (Barnsley Council) has been made aware of a resource entitled "**Pregnancy and Parenthood**". This booklet has been produced by **Impact Marketing and Publicity Ltd.** and is due to be circulated in January 2020.

The content of the booklet has been reviewed by Public Health (Barnsley Council) and Midwifery (Barnsley Hospital) and is not felt to be in-line with current evidence-based information and advice. We advise health professionals to **refer pregnant women to the Barnsley Maternity Services webpages:**

<https://www.barnsleyhospital.nhs.uk/services/maternity-services/>

Alternatively, refer them to information in their green hand-held maternity notes, or their 'red book'. With regards to infant feeding - as part of Unicef's Baby Friendly Accreditation, Barnsley Council and Barnsley Hospital should adhere to The International Code of Marketing Breast Milk Substitutes, which is designed to protect breastfeeding.

Attached is a resource for staff that lists all booklets, posters, leaflets and digital platforms that are Code compliant. This document should be the first point of call for staff to check the resources they are using in relation to infant feeding.

Barnsley GPN Awards 2020 - Nominations are now open!

You can help to recognise and reward the hard work, innovation and dedication of GP Practice Nurses by nominating them for a Barnsley GPN Award. Winners from the Barnsley GPN awards will go forward to the South Yorkshire & Bassetlaw awards in March 2020 at New York Stadium Rotherham.

By nominating, you will not only be gaining them the recognition and reward they deserve, you will be doing your part to highlight the vital contribution nursing makes to primary healthcare. Nurses can either nominate themselves or be nominated by a colleague, patient or carer. These Awards provide a unique opportunity to highlight and showcase the very best examples of primary care nursing in Barnsley.

Please encourage colleagues and patients within your practice to nominate members of your nursing teams. The nomination form can be found [here](#)

EDUCATION AND TRAINING

Free EMIS web and SystemOne Training Workshops

For details of the upcoming EMIS web and SystemOne Training Workshops click on the links below:

- [EMIS web](#)
- SystemOne - awaiting new dates

Places on all courses are limited and will be offered on a first come first served basis.

<https://itselfservice.embedhealth.co.uk/> using the option "Clinical Software Training Request" or alternatively if you do not have log in details for the portal, or for any other queries, please contact the IT Service desk by telephone 0345 140 8000 or email IT_Servicedesk@embedhealth.co.uk

PCSE Online

Please find below information from PCSE (Primary Care Support England) regarding online services.

Stakeholder briefing, providing information on the new simple online process for submitting and tracking performer list applications and change requests via PCSE Online

November GP Pensions Bulletin, this will also be emailed to the registered Main Contact at each GP Practice.

Practice Manager Coaching and Mentoring Programme

Practice Managers – Funded Coaching and Mentoring Opportunity!
Apply between 12th November and midnight on 4th December - places limited, first-come first-served. Click [here](#) for further information.

Heart Failure Professional Education

As part of the CVD transformation work stream SWYPFT's Heart Failure Specialist Nursing Service have been delivering replicated heart failure professional education sessions throughout 2019 aimed at primary care colleagues in Barnsley, attendees from the sessions that have already taken place have provided positive feedback regarding the heart failure content covered. The final session of 2019 is due to take place between 12:30 to 17:00 on Wednesday 11th December 2019 in the Board Room, Hillder House, 49 – 51 Gawber Road, Barnsley S75 2PY.

The purpose of the session is to provide a generic overview of heart failure management, medication titration and self-management techniques in order to support primary care

colleagues to feel more confident to be able to support non-complex heart failure patients within a primary care setting enabling SWYPFT's Heart Failure Specialist Nursing Service the capacity to support more complex heart failure patients.

The training is free to access. For more information or to book a place on one of the sessions please contact the Heart Failure Specialist Nursing Service via the number listed on the attached [here](#).

Improving Dementia Care Conference – Tuesday 11 February 2020

This conference will feature exemplary case studies of best practice across health, social care, housing, local government and communities. From successful integrated care models, creating dementia friendly communities, to carer support and public awareness promotions.

You will also explore considerations for expanding and upskilling the dementia care workforce and will hear views and opinions directly from people living with dementia and their carers.

Key Points

- What next after the Challenge on Dementia 2020?
- Raising dementia awareness, promoting healthier lifestyles and preventative treatment to reduce risk
- Integrating health, housing and social care to provide holistic support
- Supporting carers and people with dementia to live at home for longer
- Workforce considerations for dementia care
- Creating dementia friendly communities

Book your place: <https://westminsterinsight.com/booking/3443/YYENZO-864486>

View the agenda: <https://westminsterinsight.com/event/3443/YYENZO-864486>

SCREENING AND IMMUNISATION

The Yorkshire and Humber Screening and Immunisation Team update for November 2019

can be found [here](#).

SAFEGUARDING

Adult Did Not Attend / Was Not Brought guidance for GP's can be found [here](#)