

Issue 133 - 19 February 2020

Primary Care Newsletter

Welcome to your weekly e-bulletin – Primary Care News.

Please share this newsletter with colleagues within your practice who might benefit from the information.

Please forward any items for inclusion (aimed at Practice Managers) on the attached article [template](#) no later than **Monday evening** each week to the Primary Care email address at barnsleyccg.primarycare@nhs.net

Reminders - Important dates

Dates for your diary

- **2020 BEST events** and **Primary Care Network** meeting dates and deadlines for booking cover are available [here](#)

Coronavirus (COVID-19) update

The [attached](#) Primary Care briefing has been circulated to all GP practices and pharmacies, which has all the latest updates and information for primary care colleagues. Please **ensure** that the appropriate people in your practice have seen it.

Patient pathway guidance is being developed and this will be issued shortly. It describes the patient journey from calling NHS 111 through to diagnosis and self-isolation.

Thank you for your continued efforts.

Practical guidance for online booking and Coronavirus

There are some concerns around patients attending appointments that have booked online and not being triaged in the same way as patients calling the practice. Therefore it is important to update the system with this message. The NHS App will also carry a similar message.

The Doctorlink update can be found [here](#). Please can practices ensure that they have measures in place to prevent patients from booking appointments online who have symptoms of the Coronavirus. To do this please follow the instructions below:

EMIS

Click on the **EMIS** button > **System Tools** > **EMAS Manager** > **Patient Facing Services**
Add the following message to the welcome box: **Coronavirus guidance** – if you have returned from China in the past 14 days or have been in contact with somebody who has already had a confirmed case of Coronavirus, and you have a cough, fever or shortness of breath please do not book an appointment online, but instead immediately:

- Stay indoors and avoid contact with other people as you would with the flu
- Call NHS111 to inform them of your recent travel to the country

Click on **Save Settings**

SystemOne

Please follow the instructions below to update your SystemOnline messages:

Go to the **Setup** menu > **Users & Policy** > **Organisation Preferences**
Expand **Online Services** in the tree on the left hand side of the screen, then select **SystemOnline Messages** Copy and paste the text below into the **Main Menu** tab and the **Book Appointment** tab: **Coronavirus guidance** – if you have returned from China in the past 14 days or have been in contact with somebody who has already had a confirmed case of Coronavirus, and you have a cough, fever or shortness of breath please do not book an appointment online, but instead immediately:

- Stay indoors and avoid contact with other people as you would with the flu
- Call NHS 111 to inform them of your recent travel to the country

Out of Hours Cervical Screening now available

i-HEART is offering flexible Cervical Screening examinations outside normal surgery

hours.

Please can practices inform patients about the service and display the attached [flyer](#) in your waiting rooms.

Barnsley Patient Council Meeting

Please can practices share this information with your patient group members where possible

Next meeting: Wednesday 26 February 2020, 6 pm - 7.15 pm.

Topic: An introduction to the role of the Barnsley Continuing Healthcare Team (presentation followed by a question and answer session).

Venue: All meetings are held at Barnsley CCG offices at Hillder House, 49-51 Gawber Road, Barnsley, S75 2PY. There is free parking on site, lock ups are available for cyclists and the main bus stops for Barnsley Hospital are next to Hillder House. Also we're a 15 minute walk from the town centre. **urther information:** Please visit the get involved section of our website at www.barnsleyccg.nhs.uk to access more information about the role of the Patient Council and for copies of the meeting papers. If you would like to attend a Patient Council meeting, please contact Angela Musgrave on 01226 433742 or email: angela.musgrave@nhs.net

Keeping a Health Heart - resources to help support conversations about cardiovascular disease risk factors

Cardio Vascular Disease (CVD) is still one of the leading causes of premature death and ill health and, is the biggest contributor to health inequalities. There are enhanced efforts to reduce the risk factors particularly high blood pressure as well as the primary risk factors such as smoking, obesity and physical inactivity.

A range of resources have been created in collaboration between the Yorkshire and Humber Public Health England Centre, and the British Heart Foundation, to help conversations about looking after your heart with people at risk of cardio vascular disease. In particular, [top tips for community pharmacy](#) which is equally applicable to primary care, a [patient leaflet](#) on how to look after your heart combining all the public health messages and sources of support into one leaflet, including an [easy read version](#). And don't forget,

what's good for the heart is good for the brain.

Limited hard copies of leaflets are available, please contact Karen Pearson at Karen.pearson@phe.gov.uk or Chris Sharp Chris.sharp@phe.gov.uk at Public Health England Yorkshire and Humber should you require a copy.

Macmillan Hot Topic Session - 3 March 2020

The next Macmillan Hot Topic session will be delivered on **Tuesday 3 March at 6.30 pm** by Dr Vedder and Dr Brown, both are Palliative Care Specialists at our local Hospice.

This event will follow on from a successful evening in October around Advance Care Planning and End of Life care in life limiting illnesses and will include a session on effective communication skills within this area and an opportunity for Q&A around difficulties in managing End of Life Care.

Places are limited but please email Dr Stephanie Edgar at: stephanie.edgar@nhs.net if you are interested attending.

Medicines Management Newsletter - February 2020

The latest edition of the Medicines Management Newsletter can be found [here](#). This newsletter aims to keep practices informed of the latest medicine updates, drug alerts/recalls and the work currently being completed in GP Practices by the Medicines Management Team. The Team hope that you find it interesting and informative.

If printing off copies of the newsletter for colleagues, it is recommended that the documents which are included in the newsletter as hyperlinks are also printed.

BEST photography competition

This is the final chance to enter the BEST photography competition which closes on **28 February 2020**.

For further information click [here](#)

Vague Symptoms Pathway

This is a reminder for all practices to use the vague symptoms pathway, as per attached letter below:

- [CCG Vague Symptoms Letter](#)
- [Vague Symptoms Pathway](#)

SWYPFT Involvement Strategy - Have your say!

The Trust are developing a strategy which will describe how they involve people, this will include how they communicate, inform and consider their diverse population in everything they do.

To help them understand what this means, they want to gather your views so they can make sure their strategy represents everyone in the Trust – this means YOU. The strategy will also be supported by an action plan and website – these will also be shaped by your responses.

We would be grateful if you could take 10 minutes to share your thoughts by clicking on the survey link below:

<https://www.surveymonkey.co.uk/r/HOWWEINVOLVEYOU>

The survey will run until the 28 February 2020.

EDUCATION AND TRAINING

EMIS AND SystemOne Training

For details of the upcoming EMIS web and SystemOne Training Workshops click on the links below:

- [EMIS web](#)
- [SystemOne](#)

Places on all courses are limited and will be offered on a first come first served basis.

<https://itselfservice.embedhealth.co.uk/> using the option "Clinical Software Training Request" or alternatively if you do not have log in details for the portal, or for any other queries, please contact the IT Service desk by telephone 0345 140 8000 or email IT_Servicedesk@embedhealth.co.uk

Physical ill-health and CVD prevention in people with Severe Mental Illness (SMI) Toolkit

Upcoming Lunch and Learn webinars - 25 February 2020

An overview of the toolkit with guest speaker Diane Smith, Transformation Manager, South Norfolk CCG. This webinar is open to internal and external health care professionals; to register click [here](#).

Health Education England has launched the following e-learning programme:

Hypertension - this upskilling programme incorporates up to date guidelines and evidence-based aims to aid front-line primary care staff in the diagnosis and management of hypertension and cardiovascular disease risk, including familial, hypercholesterolaemia, atrial fibrillation, dyslipidaemia and other cardiovascular disease related conditions. The programme consists of a film and is accompanied by a short quiz to test knowledge and understanding of the topic. In order to access any e-LfH programme, you will need an e-LfH account. If you do not have one, then you can register [here](#).

If you already have an account with e-LfH, then you can enrol on to the Hypertension programme by logging in to the e-LfH Hub, selecting My Account > Enrolment and selecting the programme. You can then access the programme immediately in the My e-Learning section.

SCREENING AND IMMUNISATION

No items this week.

SAFEGUARDING

No items this week.
